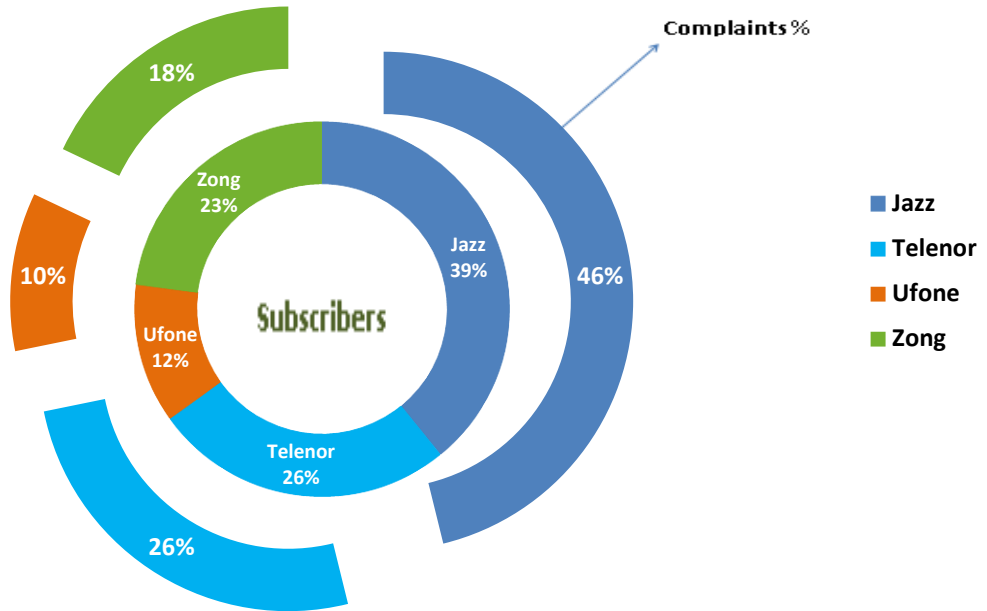
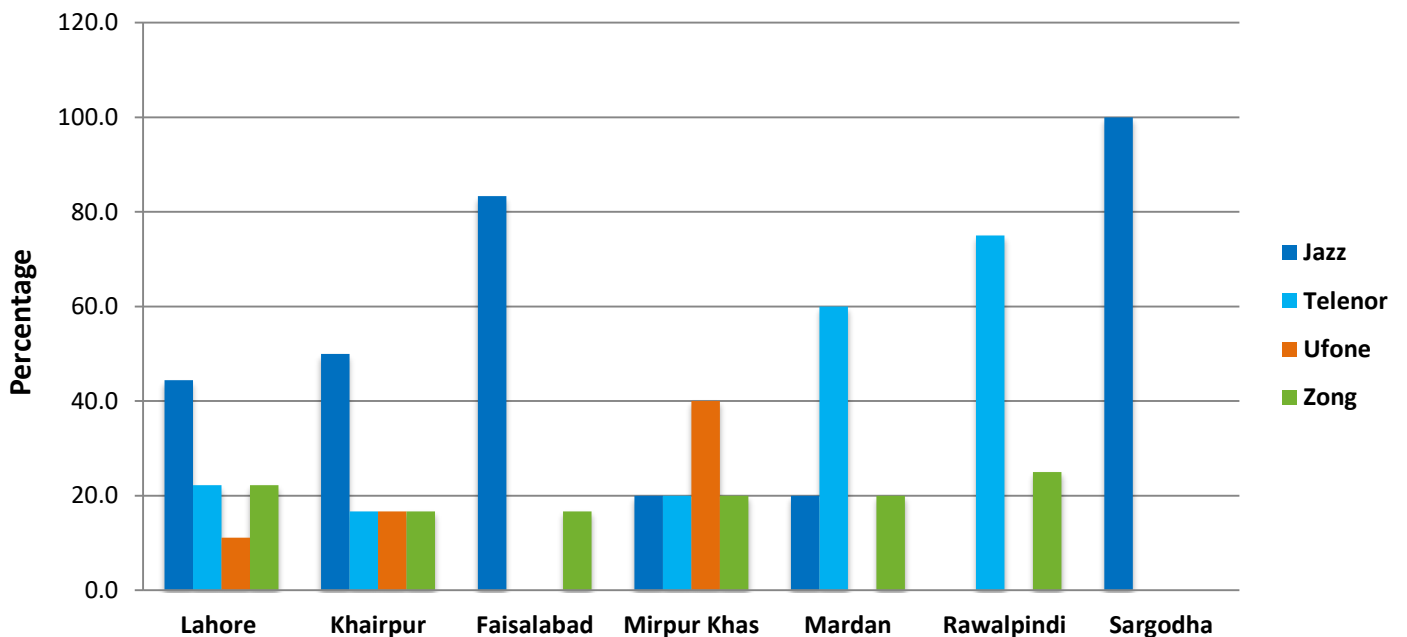


Operator-wise and City-wise Percentage of Quality of Service Complaints during April 2023

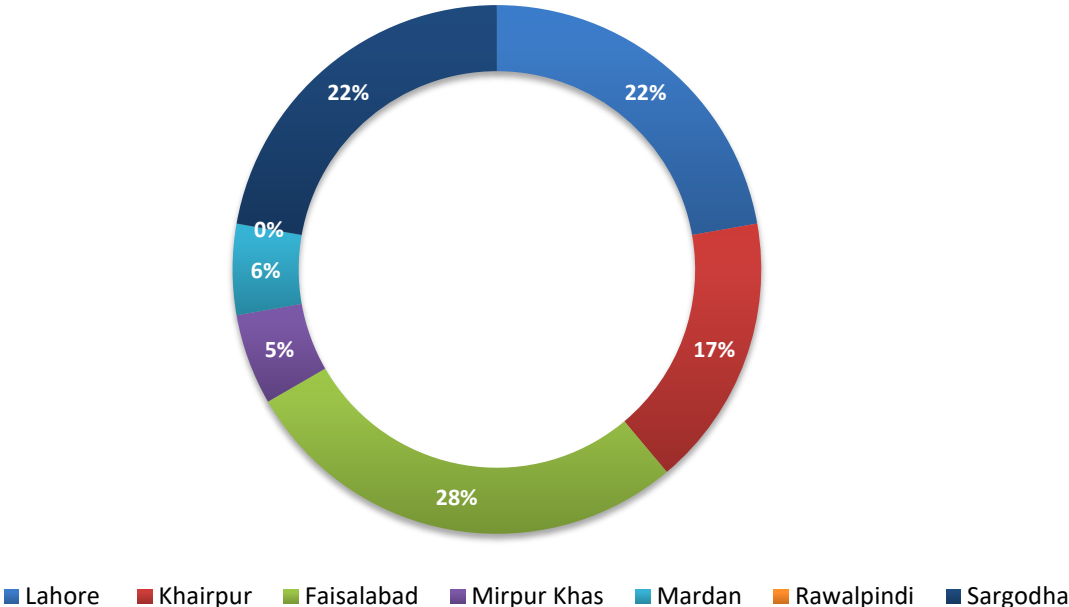
Operator-wise Percentage from Total Subscriber of Quality of Service Complaints During April 2023



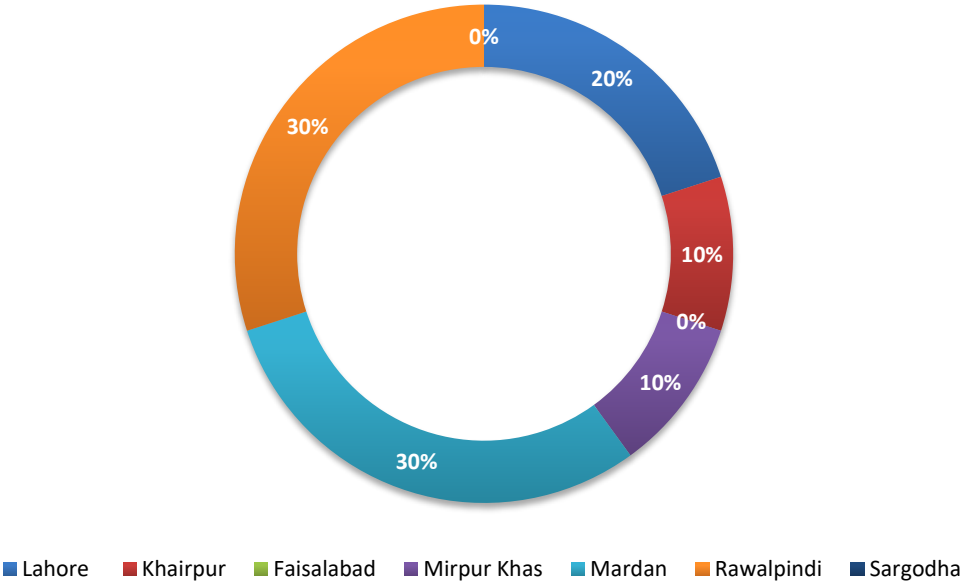
City-wise Percentage of Quality of Service Complaints against CMOs During April 2023



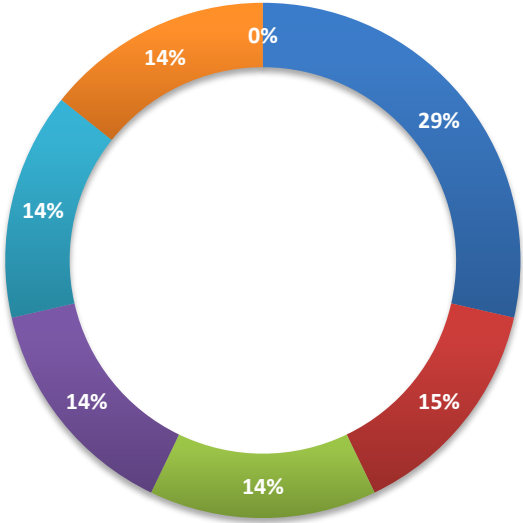
City-wise Percentage of Quality of Service Complaints against Jazz During April 2023



City-wise Percentage of Quality of Service Complaints against Telenor During April 2023

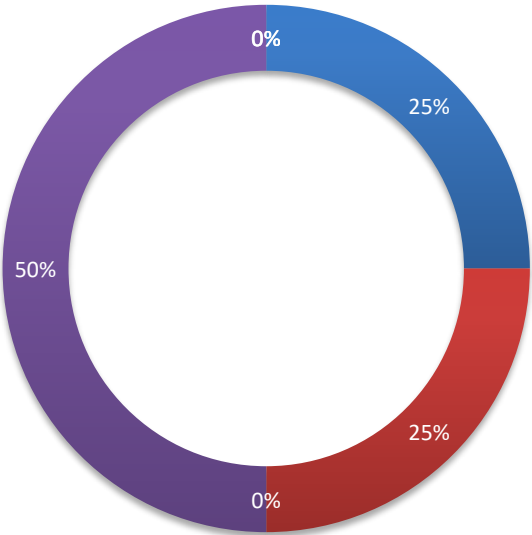


City-wise Percentage of Quality of Service Complaints against Zong During April 2023



■ Lahore ■ Khairpur ■ Faisalabad ■ Mirpur Khas ■ Mardan ■ Rawalpindi ■ Sargodha

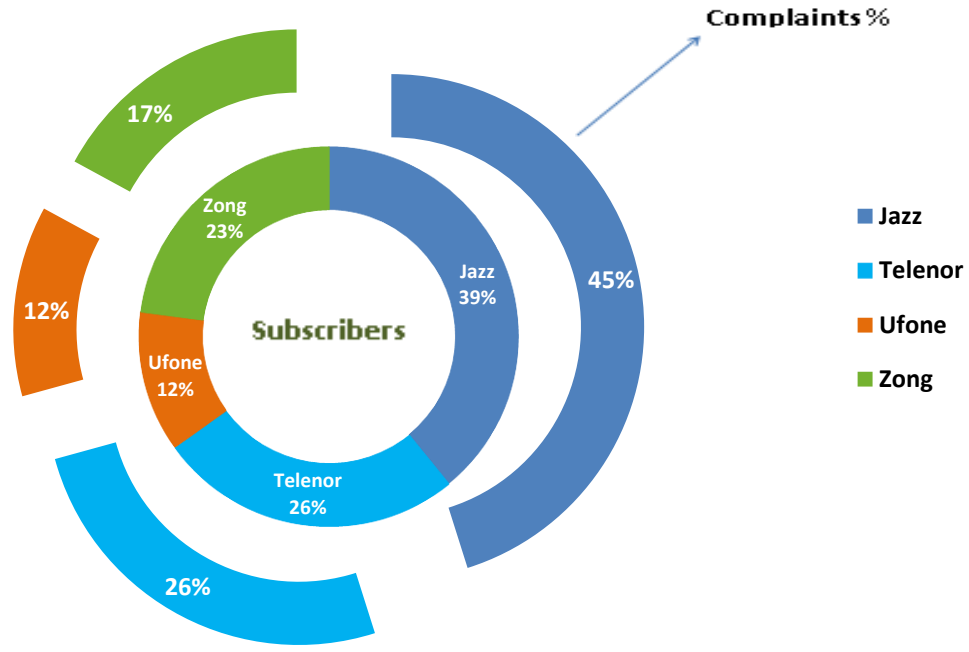
City-wise Percentage of Quality of Service Complaints against Ufone During April 2023



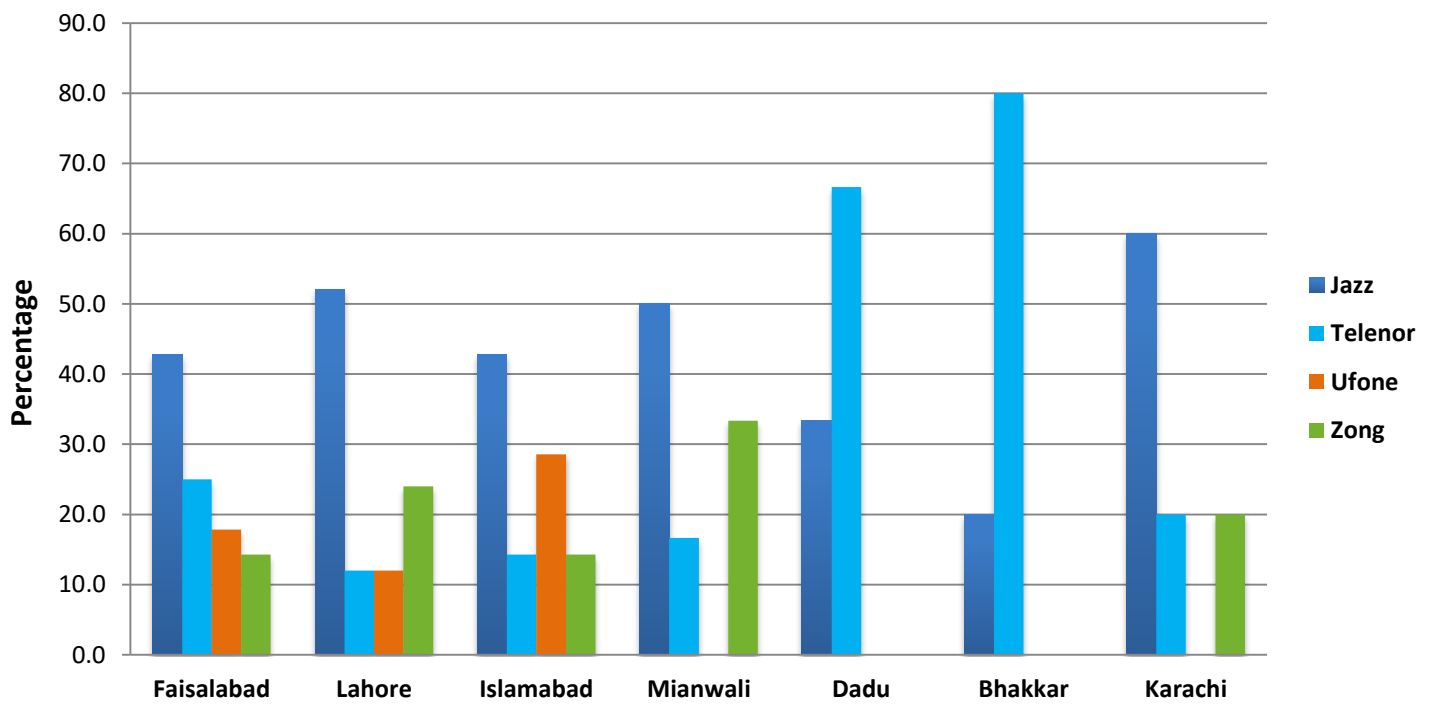
■ Lahore ■ Khairpur ■ Faisalabad ■ Mirpur Khas ■ Mardan ■ Rawalpindi ■ Sargodha

Operator-wise and City-wise Percentage of Non Provision of Service in an Area / Coverage Issues during April 2023

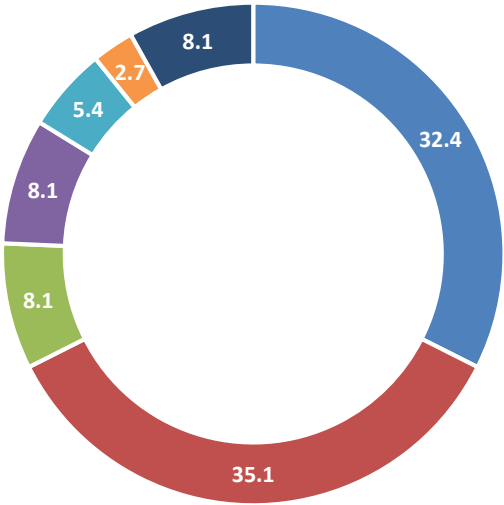
Operator-wise Percentage from Total Received Complaints and Subscribers of Non Provision of Service in an Area / Coverage Issues Complaints during April 2023



City-wise Percentage of Non Provision of Service in an Area / Coverage Issues Complaints against CMOs during April 2023

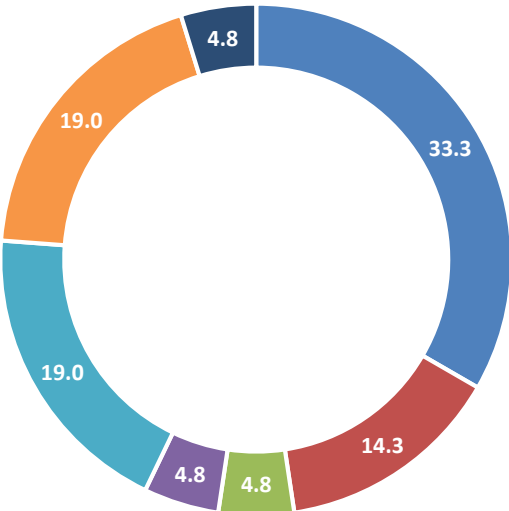


City-wise Percentage of of Non Provision of Service in an Area / Coverage IssuesComplaints against Jazz During April 2023



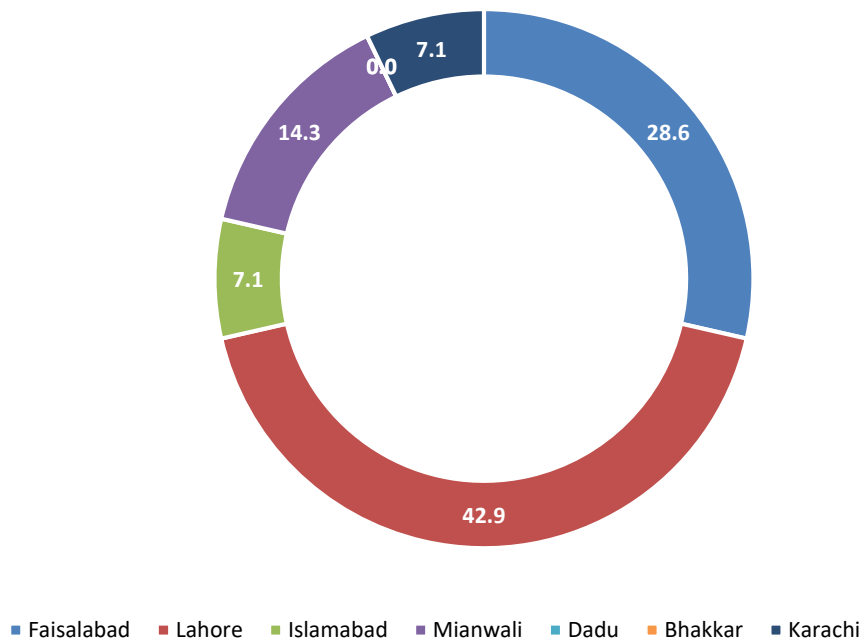
■ Faisalabad ■ Lahore ■ Islamabad ■ Mianwali ■ Dadu ■ Bhakkar ■ Karachi

City-wise Percentage of of Non Provision of Service in an Area / Coverage IssuesComplaints against Telenor During April 2023

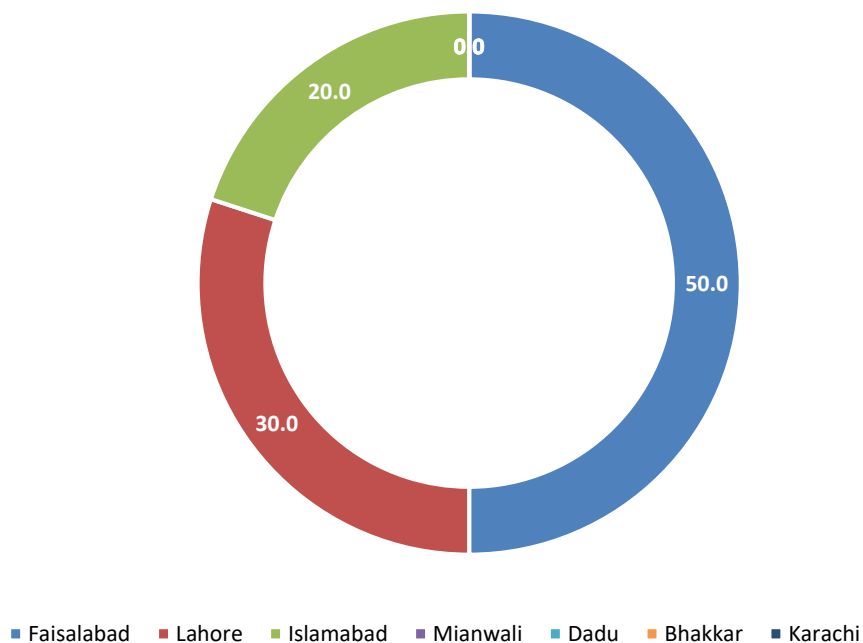


■ Faisalabad ■ Lahore ■ Islamabad ■ Mianwali ■ Dadu ■ Bhakkar ■ Karachi

City-wise Percentage of of Non Provision of Service in an Area / Coverage IssuesComplaints against Zong During April 2023

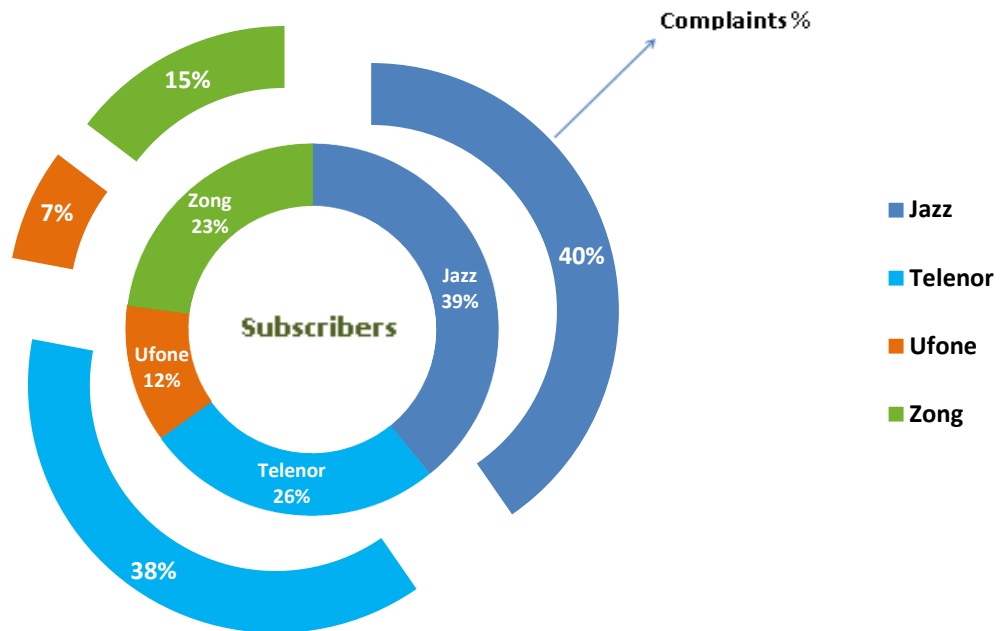


City-wise Percentage of of Non Provision of Service in an Area / Coverage IssuesComplaints against Ufone During April 2023

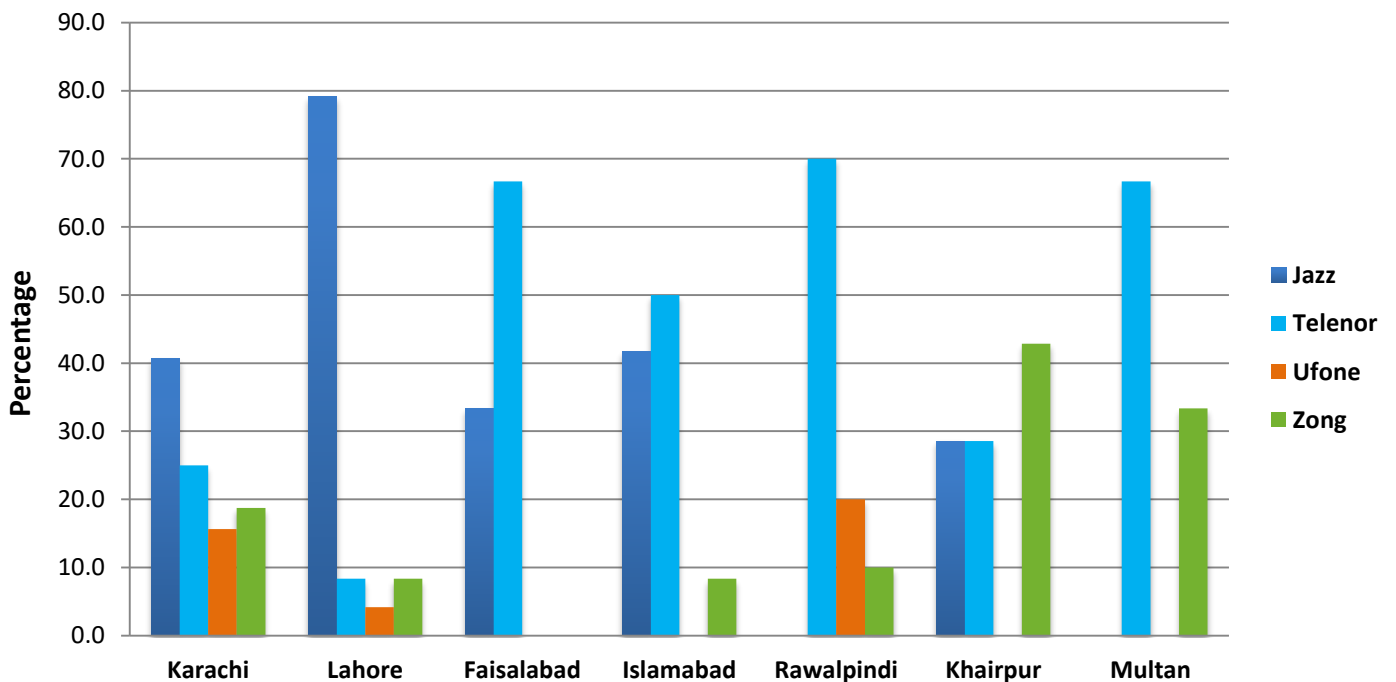


Operator-wise and City-wise Percentage of Billing Related (Overcharging/Tariff/etc.) Complaints during April 2023

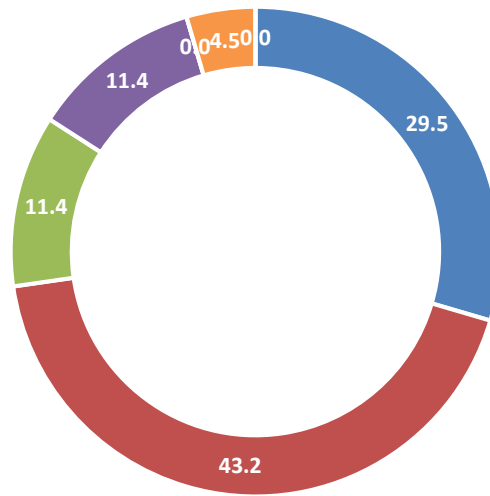
Operator-wise Percentage from Total Subscriber of Billing Related Complaints During April 2023



City-wise Percentage of Billing Related (Overcharging/ Tariff/ etc.) Complaints against CMOs during April 2023

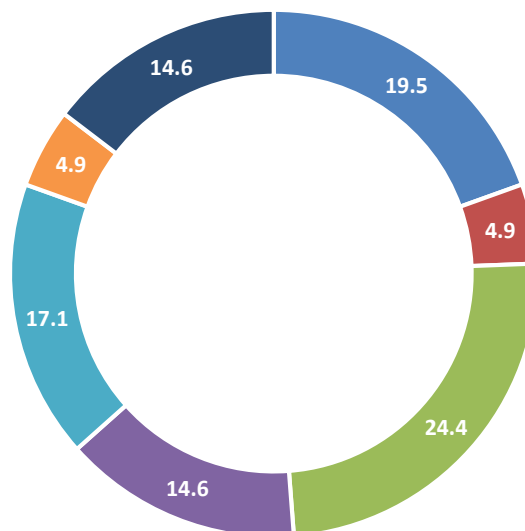


City-wise Percentage of of Billing Related Complaints against Jazz During April 2023



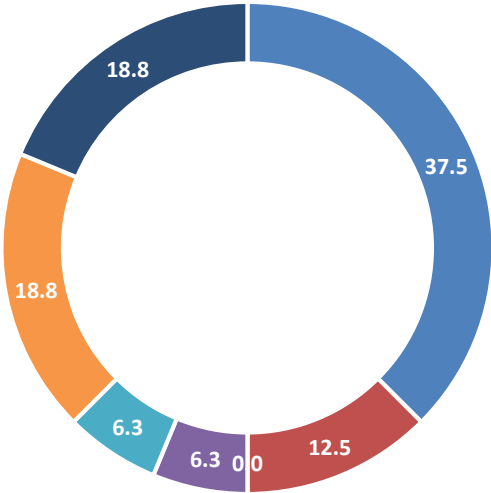
■ Karachi ■ Lahore ■ Faisalabad ■ Islamabad ■ Rawalpindi ■ Khairpur ■ Multan

City-wise Percentage of of Billing Related Complaints against Telenor During April 2023



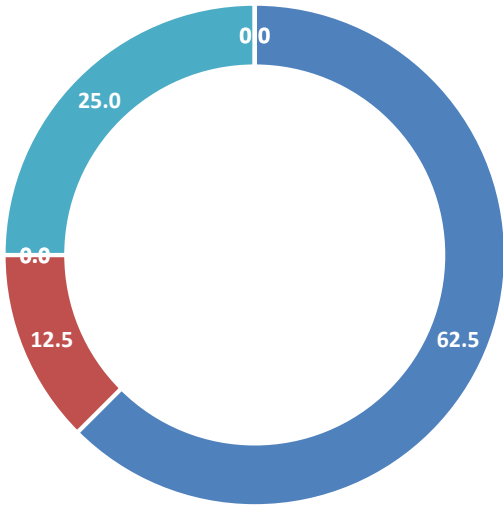
■ Karachi ■ Lahore ■ Faisalabad ■ Islamabad ■ Rawalpindi ■ Khairpur ■ Multan

City-wise Percentage of of Billing Related Complaints against Zong During April 2023



■ Karachi ■ Lahore ■ Faisalabad ■ Islamabad ■ Rawalpindi ■ Khairpur ■ Multan

City-wise Percentage of of Billing Related Complaints against Ufone During April 2023



■ Karachi ■ Lahore ■ Faisalabad ■ Islamabad ■ Rawalpindi ■ Khairpur ■ Multan